

L'Chef LLC

188 N. Bluff Street
Suite 100
St George, UT 84770

Small Appliances Limited Warranty

What does L'Chef's warranty cover?

L'Chef warrants its products to be free from manufacturing defects in materials and workmanship. This warranty applies to L'Chef products purchased and operated in the U.S.A. its territories, and Canada. You are expected to read and follow the instructions in the accompanying owner's manual before using this product to best ensure the proper operation and durability of this product during the warranty period.

What doesn't L'Chef's warranty cover?

The L'Chef warranty DOES NOT cover:

- Normal wear and tear from designed use.
- Damage resulting from misuse, accident, shipping, commercial use, neglect, incidental or consequential damages, or from damage caused by any foreign objects.
- Handling, cleaning, or other incidental fees associated with shipping or repairing your product.

Implied warranties of merchantability and fitness for a particular purpose and all other warranties express or implied, other than the limited warranty described in this document, are excluded.

L'Chef products contain no user serviceable parts. Any attempt to repair your L'Chef product will void the warranty.

Who is covered by this warranty?

This warranty applies only to the original noncommercial purchaser, and is non-transferable. Since an unauthorized dealer is an original purchaser, the warranty does not apply when consumers purchase L'Chef products from unauthorized dealers.

What will L'Chef do?

Upon receiving a product, (within the stated warranty period) L'Chef will inspect it for defects. If it is determined to be defective, L'Chef will repair or replace it, at its sole option. We will replace defective products with a comparable model at our discretion. L'Chef will not refund the purchase price or provide any other remedy.

How do I receive warranty service?

For all warranty related issues you MUST first contact L'Chef's customer service department at 1.877.267.2434, or e-mail us at service@lchef.com We will provide authorization to complete the warranty process.

(Note: If warranty work is authorized within 90 days of the purchase date, L'Chef may also approve and send you a pre-paid shipping tag to cover the costs of shipping the product to us. When shipping from CANADA, you must include a copy of the shipping receipt.)

To have warranty work completed you MUST:

- Package the product securely in appropriate packing material.
- Include a copy of your original purchase receipt. (Your warranty cannot be processed without it.)
- Include a statement, giving specific reasons for the return, your address, and contact numbers.
- Pay to have the item shipped to L'Chef (except as noted above).
- Ship the product to L'Chef's "Warranty Department" at:

L'Chef Service / 188 North Bluff Street Suite 100 / St George, Utah 84770

Your L'Chef warranty also includes free return shipping for defective products, after the warranty work is completed.

How long does this warranty last?

The warranty lengths for L'Chef product is stated below.

Product Name: Cookie Paddles

Plastics - 1 Year